



## **Complete Streets in Action: Engaging your Community for better local transportation**

**Background:** The recently passed statewide Complete Streets law provides a window of opportunity for action at the local level. The law affects the practices at the State Agency level (and those agencies receiving Federal money). Local complete streets policies must continue to be developed and passed. Many questions arise about complete streets. In an era of constrained budgets, what does “complete” mean? How can the needs of all road users be accommodated? How do we build a sustained constituency for improvements to safety, access and mobility for all road users? What is best practice in implementation complete streets features?

The New York Bicycling Coalition (NYBC) supports complete streets implementation in New York State communities of all sizes. NYBC seeks to answer the questions above through the following one-day training. We are available for on-going advocacy support as well.

**Audience:** Local citizens. Agencies and organizations promoting active transportation and community wellness

**Instructors:** Lois Chaplin, Bicycle & Pedestrian Specialist  
Brian Kehoe, Executive Director, New York Bicycling Coalition

**Contact for information & a price quote:** 518-436-0889 or [nybc@nybc.net](mailto:nybc@nybc.net)

Our one-day (five-hour) training consists of two sessions that are synthesized to provide a topical overview as well as skill building and engagement that can be directly applied to complete streets efforts in you community.

### **Session #1: Introduction to Complete Streets**

What are the basic principles and scope of Complete Streets? What concerns does the community have about the local transportation system?

This session introduces planning strategies and basic design and maintenance principles used in bicycle and pedestrian-friendly communities. Additionally, participants learn how to perform an assessment of their community's walkability and bikeability. Other topics covered include; traffic laws, education strategies and enforcement.

### **Session #2: Let's Complete your Streets**

How can citizens and decision-makers communicate effectively about improving local transportation? How do road projects get designed, approved, constructed and maintained? What is the role of advocacy in ensuring sustained complete streets investments?

This session will address the questions above and participants will take away practical knowledge of communication, advocacy / organizing, building community consensus, working the press, and the mechanics of the transportation programming process.